Commissioning Report

FIELD SERVICE
Executive summary

WORK ORDER	ASSET	STATUS
WO-2026-8847	**POS-BOR-12**	**Commissioned**

Report	FSR-2026-4107
Service date	2026-05-28
Customer	Mavuno Retail Group
Customer reference	CUST-MAV-2048
Site	Borrowdale Flagship Store
Site reference	SITE-BOR-001
Asset	POS-BOR-12 - Self-checkout Terminal
Priority	Project
SLA target	2026-05-28T18:00:00+02:00
Arrival / completion	2026-05-28T14:15:00+02:00 / 2026-05-28T17:25:00+02:00
Safety status	Operational area cleared
External system	InstallFlow
Integration reference	COMM-POS-8847
Approval status	Commissioning lead reviewed
Retention class	COMMISSIONING-RECORD-10Y
Recommendations	Keep assisted checkout monitoring open for two trading days.

ENTERPRISE SERVICE CONTROLS

WORK ORDER **WO-2026-8847**	TECHNICIAN ID **TECH-063**
ASSET TAG **POS-BOR-12**	SLA TARGET **2026-05-28T18:00:00+02:00**
SAFETY STATUS **Operational area cleared**	INTEGRATION REF **COMM-POS-8847**
APPROVAL **Commissioning lead reviewed**	RETENTION **COMMISSIONING-RECORD-10Y**

SERVICE TASKS

Code	Description	Hours	Result
POWER	Verify power cycle, startup checks, and recovery after disconnect	0.75	Passed

TRANSACT	Run sale, void, refund, and receipt scenarios	1.25	Passed
HANDOVER	Brief store supervisor and capture open monitoring items	0.75	Completed

TECHNICIAN	CUSTOMER	SUPERVISOR
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ENTERPRISE SERVICE BOUNDARY
Teleza renders work-order evidence from buyer-owned service systems. Scheduling, dispatch, asset authority, inventory movement, payroll, statutory inspection, and proof-of-signature remain buyer responsibilities.