

Field Service Report

FIELD SERVICE
Classic grid

WORK ORDER

WO-2026-8841

ASSET

HVAC-BOR-07

STATUS

Completed

Report	FSR-2026-4101
Service date	2026-05-28
Customer	Mavuno Retail Group
Customer reference	CUST-MAV-2048
Site	Borrowdale Flagship Store
Site reference	SITE-BOR-001
Asset	HVAC-BOR-07 - Rooftop HVAC Controller
Priority	High
SLA target	2026-05-28T17:00:00+02:00
Arrival / completion	2026-05-28T09:10:00+02:00 / 2026-05-28T12:35:00+02:00
Safety status	No hazards observed
External system	FieldOps Pro
Integration reference	FOP-WO-8841
Approval status	Supervisor reviewed
Retention class	SERVICE-RECORD-7Y
Recommendations	Monitor controller telemetry for 14 days and schedule filter replacement before month end.

ENTERPRISE SERVICE CONTROLS

WORK ORDER WO-2026-8841	TECHNICIAN ID TECH-042
ASSET TAG HVAC-BOR-07	SLA TARGET 2026-05-28T17:00:00+02:00
SAFETY STATUS No hazards observed	INTEGRATION REF FOP-WO-8841
APPROVAL Supervisor reviewed	RETENTION SERVICE-RECORD-7Y

SERVICE TASKS

Code	Description	Hours	Result
DIAG	Diagnose intermittent controller fault on sales-floor HVAC zone	1.25	Fault isolated to loose terminal block

REPAIR	Re-seat terminal block, replace worn connector, and verify startup sequence	1.5	Completed
VERIFY	Run 45-minute load test and confirm temperature recovery	0.75	Passed

TECHNICIAN	CUSTOMER	SUPERVISOR
_____	_____	_____

ENTERPRISE SERVICE BOUNDARY
Teleza renders work-order evidence from buyer-owned service systems. Scheduling, dispatch, asset authority, inventory movement, payroll, statutory inspection, and proof-of-signature remain buyer responsibilities.