

Installation Completion Report

FIELD SERVICE
Two-column split

WORK ORDER WO-2026-8843	ASSET POS-BOR-12	STATUS Ready for customer acceptance
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Report	FSR-2026-4103
Service date	2026-05-28
Customer	Mavuno Retail Group
Customer reference	CUST-MAV-2048
Site	Borrowdale Flagship Store
Site reference	SITE-BOR-001
Asset	POS-BOR-12 - Self-checkout Terminal
Priority	Project
SLA target	2026-05-28T18:00:00+02:00
Arrival / completion	2026-05-28T08:40:00+02:00 / 2026-05-28T16:10:00+02:00
Safety status	Cable routes secured
External system	InstallFlow
Integration reference	INST-POS-8843
Approval status	Pending customer signoff
Retention class	INSTALLATION-RECORD-7Y
Recommendations	Complete two-day assisted checkout monitoring before opening weekend.

ENTERPRISE SERVICE CONTROLS

WORK ORDER WO-2026-8843	TECHNICIAN ID TECH-063
ASSET TAG POS-BOR-12	SLA TARGET 2026-05-28T18:00:00+02:00
SAFETY STATUS Cable routes secured	INTEGRATION REF INST-POS-8843
APPROVAL Pending customer signoff	RETENTION INSTALLATION-RECORD-7Y

SERVICE TASKS

Code	Description	Hours	Result
MOUNT	Mount terminal, route power, and secure network cable	2.0	Completed

CONFIG	Apply store profile, printer settings, and payment-terminal pairing	2.25	Completed
TEST	Run receipt, barcode, refund, and offline-mode checks	1.5	Passed

TECHNICIAN	CUSTOMER	SUPERVISOR
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ENTERPRISE SERVICE BOUNDARY
Teleza renders work-order evidence from buyer-owned service systems. Scheduling, dispatch, asset authority, inventory movement, payroll, statutory inspection, and proof-of-signature remain buyer responsibilities.