

Repair Job Card

FIELD SERVICE
Executive summary

WORK ORDER

WO-2026-8844

ASSET

LBL-BOR-04

STATUS

Completed

Report

FSR-2026-4104

Service date

2026-05-28

Customer

Mavuno Retail Group

Customer reference

CUST-MAV-2048

Site

Borrowdale Flagship Store

Site reference

SITE-BOR-001

Asset

LBL-BOR-04 - Shelf Label Printer

Priority

Medium

SLA target

2026-05-28T16:30:00+02:00

Arrival / completion

2026-05-28T13:00:00+02:00 / 2026-05-28T15:05:00+02:00

Safety status

No hazards observed

External system

FieldOps Pro

Integration reference

FOP-WO-8844

Approval status

Supervisor reviewed

Retention class

SERVICE-RECORD-7Y

Recommendations

Order spare roller kit and train floor team on approved label stock.

ENTERPRISE SERVICE CONTROLS

WORK ORDER

WO-2026-8844

TECHNICIAN ID

TECH-042

ASSET TAG

LBL-BOR-04

SLA TARGET

2026-05-28T16:30:00+02:00

SAFETY STATUS

No hazards observed

INTEGRATION REF

FOP-WO-8844

APPROVAL

Supervisor reviewed

RETENTION

SERVICE-RECORD-7Y

SERVICE TASKS

Code

Description

Hours

Result

DIAG

Inspect printer feed issue and confirm repeated label skew

0.75

Fault confirmed

REPAIR	Replace worn feed roller and clean print path	0.85	Completed
PRINTTEST	Print 50 shelf labels and verify alignment	0.45	Passed

TECHNICIAN	CUSTOMER	SUPERVISOR
_____	_____	_____

ENTERPRISE SERVICE BOUNDARY
Teleza renders work-order evidence from buyer-owned service systems. Scheduling, dispatch, asset authority, inventory movement, payroll, statutory inspection, and proof-of-signature remain buyer responsibilities.